

AUSTWIDE SALES & RENTALS PTY LTD

This warranty applies for calls of a breakdown service nature only, for problems of manufacturing origin.

Recalls, customer related problems (power supply fluctuations, thermostat adjustments, overstocking and overloading of shelves/baskets, choked condensor etc) and any other non warranty nature calls will be charged to the service call originator at normal full rates, payable at the time of the service call.

THIS WARRANTY IS VOIDED, IF THE EQUIPMENT HAS NOT BEEN PROPERLY MAINTAINED IN ACCORDANCE WITH THE MANUFACTURERS INSTRUCTIONS SUPPLIED WITH THE EQUIPMENT, OR THE EQUIPMENT HAS BEEN SUBJECT TO POWER SUPPLY FLUCTUATIONS, MISUSED OR TRANSPORTED IN A MANNER, WHICH COULD PREJUDICE THE CORRECT OPERATION OF THE APPLIANCE.

Austwide will not pay, authorise or reimburse any costs for travelling time, callout or attendance fees, overtime / penalty or premium labour rates, or any other costs incurred or charged, other than detailed herein.

1 TICK WARRANTY GUIDE 2008

"1" = (12) Twelve months limited labour component.

Austwide Sales & Rentals Pty Ltd provides a limited labour warranty to compliment the manufacturers parts only warranty. This limited labour warranty shall be restricted to the following items and at the maximum rates shown only, not including GST.

Austwide will pay an amount equal to half of the callout fee for capital city metropolitan area , (or the first hour travelling time costs for country area calls. Payment is limited to one of the preceding two options per service call, and will not be paid for subsequent calls to the same machine for the same fault.

Remove and replace compressor	(3) three hours
Remove and replace fan motor (changeover)	(1) one hour
Remove and replace thermostat (changeover)	(1) one hour
Allowance for reclaim and regas of appliance to 250 grams of R134A / R404A	\$ 48
Allowance for nitrogen, vac pump use on dome changes	\$ 15

2 TICK WARRANTY GUIDE 2008

"1" = (12) Twelve months limited labour component.

As above.

"2" = (24) Twenty four months compressor component.

Additional compressor warranty will be limited to the supply of new parts for faulty parts at the discretion of Austwide. The subsequent (12) twelve months compressor warranty, after the initial (12) twelve month period (above) will be restricted to the supply of compressor only, not including labour costs.

3 TICK WARRANTY GUIDE 2008

"1" = (12) Twelve months limited labour component.

As above.

"2" = (24) Twenty four months parts component.

Parts warranty will be limited to the supply of new parts for faulty parts at the discretion of Austwide. The first (12) twelve months parts warranty will be concurrent with the (12) twelve months limited labour provision (above), the subsequent (12) twelve months parts warranty will be restricted to the supply of refrigeration system moving parts only (specifically fan motors, compressor, thermostat), not including labour costs.

"3" = (36) Thirty six months parts , compressor only.

Additional compressor warranty will be limited to the supply of new parts for faulty parts at the discretion of Austwide. The subsequent (12) twelve months compressor warranty, after the initial (24) twenty four month period (above) will be restricted to the supply of compressor only, not including labour costs.

Warranty will apply from the date of sale to the distributor/wholesaler, for the periods stated herein, with a (30) thirty days "shelf life" extension period granted, to allow for items not on sold by the Distributor/wholesaler immediately upon receipt of goods, to be held in stock for a short period.

Parts will be invoiced and supplied ex Austwide's Melbourne warehouse, on the basis of "Credit on return of faulty goods " within (30) thirty days of despatch. Austwide will not pay for parts, not supplied by Austwide, but may authorise for parts to be issued over the counter from OEM suppliers in special circumstances. Faulty parts not received within (30) thirty days of despatch will not be credited. All items returned will be tested for faults and non faulty items will not be credited.

All parts will be supplied FIS to the distributor/wholesaler via general road freight. Parts requested urgent / overnight / express will be sent on the basis " Receiver pays ."

Item serial number, model, description and invoice number, must be supplied by the Distributor/wholesaler for all warranty claims and must include these minimum details to be eligible for consideration. Non provision of this basic information, will delay the parts and/or credits being issued.

All parts returned should be freight prepaid by sender. Faulty parts will not be accepted as "Receiver pays" or "freight on". Compressors should have pipework welded sealed.

Hourly rates will be paid at the average commercial applicable rates for the area.

All warranty works must be authorised with an order number from Austwide, prior to commencement of works. Any invoices received without an authority order number will be rejected.